

LIMITED WARRANTY ON BICYCLE FRAMES

Each bicycle frame purchased is warranted by PRO-LITE against defects in workmanship and materials for two years as long as the frame is owned by the original owner/end user, excluding paint and decals.

This warranty is expressly limited to either the repair or replacement of the defective frame – the decision to repair and replace to be at the sole discretion of PRO-LITE – and no other remedies are available under the warranty.

Subject to the laws of your jurisdiction which prevail where applicable over the terms of this warranty, PRO-LITE shall not be responsible for incidental or consequential damages suffered. This warranty does not cover labor charges for parts changeovers.

This warranty does not cover

Normal wear and tear. PRO-LITE does not warrant against damage caused by normal wear and tear, improper assembly, improper maintenance, or installation of parts or accessories not originally intended for use with or compatible with the frame sold.

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PRO-LITE does not warrant any damage caused by crash or the rider making any adjustments to the original construction.

Any damage, failure or loss caused by accident, misuse, neglect, abuse, theft, or failure to follow instructions issued.

Any damage, failure or loss caused by use of bicycles for stunt riding, ramp jumping, acrobatics or other similar activities, or in any other manner for which they were not designed. Bending of frames, forks, handlebars, seat posts or wheel rims can be a sign of misuse or abuse.

Any damage, failure or loss caused by the use of bicycles, not intended for such use as, power driven vehicles.

The original owner shall pay all labour charges connected with the repair or replacement of all parts. Under no circumstances does this limited warranty include the cost of shipment or transportation to or from Taiwan ROC.

Useful product life cycle

Every PRO-LITE frameset has a useful life cycle. This useful life cycle is not the same as the warranty period. The warranty identifies the period of time that PRO-LITE will replace the product if this becomes necessary. When PRO-LITE provides a lifetime warranty, this does not guarantee that the product will last forever. The length of the useful life cycle will vary depending on the type of bike, riding conditions and care the bike receives. Competition, jumping, downhill racing, trick riding, trial riding, riding in severe conditions or climates, riding with heavy loads or any other non-standard use can substantially shorten the useful product life cycle of a PRO-LITE frame set. Any one or a combination of these conditions may result in an unpredictable failure of a frame set that would not be covered by this warranty. All frame sets should be periodically checked by a qualified mechanic for indications of potential failures including cracks, corrosion, dents, deformation, paint peeling and any other indications of potential problems, inappropriate use or abuse. These are important safety checks and very important to help prevent accidents, bodily injury to the rider and shortened useful product life cycle of a PRO-LITE frameset.

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Limitations

Proof of purchase from an authorized dealer is required for any limited warranty replacement/repair or crash replacement program.

The foregoing warranties are in lieu of and exclude all other warranties not expressly set forth herein, whether express or implied by operation of law or otherwise, including but not limited to any warranties of merchantability for a particular purpose.

PRO-LITE shall in no event be liable for incidental or consequential losses, damages or expenses in connection with its bicycle products. PRO-LITE's liability hereunder is expressly limited to the replacement of goods not complying with this warranty or, at PRO-LITE's election, to the repayment of an amount equal to the purchase price of the product in question.

Procedures

Warranty service will be performed by PRO-LITE or a PRO-LITE authorized person. Proof of purchase must be provided. Transportation to and from the PRO-LITE authorized dealer is the responsibility of the purchaser.

For claims procedure, please notify PRO-LITE in writing with attached picture of the frame showing damage and frame serial # to steve@pro-lite.net

All claims under this warranty must be made and authorised by PRO-LITE. Claims will be processed only after provision by the claimant to PRO-LITE of proof of purchase and completion and receipt by PRO-LITE of a warranty registration card to the seller.

PRO-LITE will have the option of either repair or replacement at no charge for any defective product, or repayment of an amount equal to the purchase price of the product.

In the event PRO-LITE elects to replace a defective frame, a new frame of equal or greater value will be provided. The new frame may not be the exact model purchased. PRO-LITE is not responsible for dealer labour charges for component changeovers when a frame is replaced after the date of original retail purchase.

If you elect to repair a defective product yourself or use the services of someone other than a PRO-LITE authorized agent, or if you use a replacement part not supplied by PRO-LITE, PRO-LITE will not be liable for any damage, failure or loss caused by the use of such unauthorized service or parts.

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